



TOB COVID-19 PROTOCOL FAQ's

- **Do I need to Register for the Service?**

To align ourselves with current COVID protocols, we have set up a registration process for Sunday Morning Services. If you are currently signed up to receive regular e-blasts from The Olive Branch, you'll receive an eblast on Wednesdays prior to the Sunday Service with instructions on how to register online. If we reach capacity, you'll be notified that you've been placed on a wait-list. If your plans change for that Sunday, please cancel your registration as soon as possible to free up spots for others.

*If you are **not** currently signed up to receive regular e-blasts and would like to be on the list, please go to our homepage at **TOB.CA** and look for **STAY CONNECTED→SIGN UP TODAY**. If you don't want to be on the eblast list but still want to attend, go to **REGISTER FOR THE SUNDAY SERVICE** on the homepage. If you have difficulty with a Sunday registration, please email **info@tob.ca**

- **What can I expect when I arrive?**

We are asking that you plan to arrive at least 15 minutes before the Service starts so we can be sure to get you checked in for contact tracing purposes and to reduce any congestion in the lobby area. There will be a couple of people stationed at the entrance who will greet you and do a quick check-in. From there you can proceed to either the Kids Branch area or the main auditorium.

Once you are at the auditorium doors an usher will direct you to your seat. Please understand, to allow for maximum occupancy and proper distancing you will be directed to seating based on the number in your household - so you may not get to sit in your favourite section of the auditorium. Our occupancy space will be capped at 125 people to assure safe distancing.

- **What about Masks?**

During our gatherings masks are required at all times. Since masks are required, please do not bring food or beverages into the building.

- **What about Kids Branch?**

KIDS BRANCH IS ON EVERY WEEK! Miss Anne and her team will be ready for your little ones each Sunday during the 10 AM Service. Be sure to register your children online each week - and if you want to know more, check out their website at **KIDSBRANCH.CA**

- **What time is the service?**

We will be starting with a one hour service at **10:00 AM** on **Sundays** with the plan of adding a second service as the need arises. We understand you haven't seen one another for a long time, but we would encourage you to chat with one another outside and not linger in the building.

- **Is there still going to be an online service?**

Yes, if you are not yet comfortable with gathering in-person, we understand and that's okay. We will continue our online services just as we have been doing throughout the pandemic - and we look forward to seeing you again when you're comfortable gathering with us in-person.